Important IT Service Measures in Academia Sinica: 2022 Second Half

1 New Policy for the Enhanced Security of @gate Business E-mail Account Password

Effective August 1, 2022, a new policy will be launched to enhance the security of @gate business e-mail account passwords. The details are as follows:

1. Password Expiration:
@gate business e-mail account passwords will automatically expire every 180 days. The system will send a reminder one week in advance so that you can update your password before it expires.

2. Password Reset:
If you forget your password or your password has expired, you can reset it. To reset the password, the applicant's or user's e-mail address of the SSO account is required for authentication.

August 1 to October 31 is a buffer period for the new policy. If a user's password expires after August 1, the system will automatically extend its validity. Users are allowed to reset the password before October 31.

2 ITS Online Helpdesk 2.0

In response to various changes in office types, ITS Webex Online Service is evolving into ITS Online Helpdesk 2.0! Scheduled to be launched in August, ITS Online Helpdesk on Gather Town is providing immediate and lively online services just as for in-person services.

3 The new Computing Service is coming soon

We will soon launch the Academia Sinica Computing Service (ASCS). The new service also offers more convenient login and real-time resource usage.

In addition, the new service platform is a simplified version of the Taiwan Computing Cloud (TWCC) service from the National Center for High-Performance Computing. It is intended to allow users (at no cost) to get familiar with and practice on the TWCC. If users demand greater resources, they can thus easily transfer to TWCC (for an extra charge).

ASCS will be launched in two stages: the first occurs on September 1, 2022, providing the High-Performance Computing (HPC) and Container Compute Service (CCS); and the second occurs on August 1, 2023, providing Virtual Compute Service (VCS) and connect to the TWCC.

Please note that the old versions of HPC and GPU will be retired on October 1, 2022, and the old OpenStack service will be retired on September 1, 2023. Please be sure, therefore, to back up your data in advance.

4 The Attendance Management System uses SSO account/password for authentication

To integrate various administrative information systems and comply with AS's account/password information security control measures, starting September 1, the account/password for the Attendance Management System will be replaced with SSO account/password for identity authentication.

5 Online submission and approval service of paper forms will be launched

To meet the needs of mobile and remote office users as well as to improve the efficiency of paper delivery, ITS has developed "online delivery and review of electronic files of paper forms." It will be launched October 1 for the use of all AS employees.

6 Online test of data integration project for payroll processing

The AS payroll systems are to be reconstructed at the end of this year. It will reduce labor costs and data errors caused by manual inputs, and will improve the speed and accuracy of payroll generation. The new system will be ready for testing in January 2023.

ACADEMIA SINICA ITS Department
2789-8855
https://its.sinica.edu.tw