Important IT Service Measures in Academia Sinica
2023 Second Half

Trial Operation of AI Technology-Based FAQ Website Introduced by Academia Sinica

Academia Sinica has independently developed the FAQ website (https://faq.sinica.edu.tw) utilizing generative AI technology to automatically generate frequently asked questions and answers for administrative services. The website will undergo trial operation starting from July 1, 2023, providing Q&A information on various services and operational regulations, and support multiple languages, including English and Japanese. During the trial operation period, we welcome you to visit the website for inquiries and provide feedback.

The New AS Salary and Insurance System is Coming Soon

The new AS Salary and Insurance System is currently undergoing a comprehensive testing process. It is expected to be officially launched in July or August, aiming to improve the speed and accuracy of payroll generation.

The ASCS Update Announcement

To enhance the performance and quality of computing services, the ASCS (Academia Sinica Computing Service) is scheduled to launch the Virtual Compute Service (VCS) and integrate with the TWCC of National Center for High-Performance Computing on August 1, 2023. Additionally, the old AS OpenStack service is expected to be retired on August 31, 2023.

Myform System is Coming Soon

The ITS is about to launch the AS version of an online form system (Myform). In addition to providing online submission of business forms, it also supports approval workflows. The Myform System can help AS colleagues quickly and efficiently organize survey data and present data analysis results in a graphical format. The service is expected to be introduced to all Academia Sinica colleagues in the second half of 2023.

Quota Expansion of Gate E-mail and AS Myspace Service

To facilitate the digitalization of administrative tasks for AS colleagues, the ITS Department will increase the capacity of Gate e-mail and AS Myspace services for each colleague starting from September 1, 2023. The Gate e-mail service capacity will be increased from 15GB to 20GB per account; the AS Myspace service capacity will be increased from 20GB to 40GB per account.

Establishment of AS FIDO Identity Authentication Mechanism

To effectively enhance information security and reduce the risk of account theft, the ITS is currently implementing the FIDO (Fast IDentity Online) authentication mechanism system. In the future, colleagues will be able to log in to various information service systems using their mobile devices or tokens for multi-factor authentication. We plan to gradually promote this system throughout Academia Sinica starting from September this year.

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